



REDWOOD
Information Technology

CASE STUDY

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Profile

Paragon Medical is a single source, turnkey supplier of surgical instruments, implantable components, custom and standard instrument delivery systems to the worldwide medical device marketplace, with a concentration in the hip, knee, spine, trauma, and sports medicine disciplines.

Business Challenge:

Paragon Medical has experienced exponential growth in all areas of business including their Information Technology Systems. Paragon upgraded from a 2 server, single facility company to a 20+ server environment and added 8 additional facilities in 2 countries. Paragon did not have the staff or expertise needed to securely manage the global growth.

Solution:

Paragon selected Redwood over other IT consultants because we had a proven track record of being able to manage projects for rapidly growing companies. Redwood worked to introduce technologies that made Paragon's network resources both widely available and immensely secure. We implemented an upgraded to their network infrastructure and email systems to manage the growing needs of the company.

When Paragon needed a seamless integration of some recently acquired facilities, Redwood managed and implemented the integration of the new facilities into Paragon's global network. With four weeks notice we were able to remove one facility from its previous parent company and integrate it into Paragon. Redwood consultants worked closely with Paragon staff and executive team to ensure a seamless switchover.

One other major concern for Paragon was the strict security requirements set by Paragon's clients. From remote facilities, traveling executives, to perimeter defense, Redwood was able to provide the management, auditing, and high level of security demanded by the orthopaedic industry.

Paragon Medical has since purchased additional companies of which Redwood has managed and implemented the IT system integration. In all cases we were able to successfully help Paragon achieve their business goals.

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